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ORACLE HEALTH ESWATINI (Eswatini Providers) COMMUNIQUÉ – 30 July 2026

Update notification	14/2026	
Effective date	1 August 2026	
Changes/updates	VAT not applicable on all schedules in Eswatini	
Funder	Oracle Health Eswatini (Eswatini Providers)	
Administrator	MSO International	
Options	Plan 1 Plan 2 Plan 3 Starter/Plan 1 Starter/Plan 2 Comprehensive plan	Flexible plan Comprehensive plus Growth/Plan 2 Lifestyle/Plan 2 Flexi Plus Plan 3 Plus

Summary of funder information

Claiming code	SWZ0004
Switch destination code	MESW0003
EDI activation code	540P
Payments to providers	By Oracle Health Eswatini
Chronic authorisation	By Mediscor ChroniLine® via Eswatini
Default dispensing fee for pharmacies	SEP + 55% Mark-up
Default dispensing fee for dispensing doctors	N/A
Default reference pricing	N/A

- Mediscor will automatically apply all relevant pricing calculations during the real-time claiming process. Due to the complexities of the various levies, co-payments, formularies and exclusion criteria, the service providers should refer to our real-time responses.
- Dispensing fees may differ from the default fee where DSP's (and PPN's) have been contracted by the funder.

Contact details

Company	Phone number	E-mail
Orale Health Eswatini	+268 3278 8000	oracleclaims@mso.co.za patientregistration@mso.co.za

Communiqué questions can be sent to: updates@mediscor.co.za.