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MSO INTERNATIONAL COMMUNIQUÉ – 18 DECEMBER 2025

Update notification	82/2025
Effective date	1 January 2026
Changes/updates	Default dispensing fee for pharmacies and Option termination (MOFA KSA)
Funder	MSO International Medical Insurance
Administrator	Medical Services Organization (MSO)
Options	CIGNA (SVS & HATCH) CIGNACO MOFA KSA (Terminate 31/12/2025)

INSURANCE FUNDER CLIENT OPTIONS CONTRACTED TO MSO INTERNATIONAL:

INSURANCE FUNDER CLIENT	MSO INTERNATIONAL FUNDER OPTION	CLAIMING CODE
CIGNA	GLOBAL SVS	MDS6901
CIGNA	HATCH	MDS6902
CIGNA	CIGNACO	MDS6904
MSO International All Funders	MSO International All Funders	MDS0069

Summary of funder information

Claiming code	As per list above / MDS0069
Switch destination code	MINT0001
EDI activation code	N/A
Payments to providers	By MSO International
Chronic authorisation	N/A
Default dispensing fee for pharmacies	Regulation 10, Legislated 4 -Tier published in (Government Gazette 53729 28 November 2025)
Default dispensing fee for dispensing doctors	N/A
Default reference pricing	N/A

- Mediscor will automatically apply all relevant pricing calculations during the real-time claiming process. Due to the complexities of the various levies, co-payments, formularies and exclusion criteria, the service providers should refer to our real-time responses.
- Dispensing fees may differ from the default fee where DSP's (and PPN's) have been contracted by the funder.

Contact details

Company	Phone number	E-mail
Mediscor PBM claims	0860 113 238 or 0860 117 705	info@mediscor.co.za
MSO International: CIGNA (GLOBAL SVS & HATCH, CIGNACO)	011-259 5101	cigna@mso.co.za

Communiqué questions can be sent to: updates@mediscor.co.za.