



MEDISCOR (PTY) LTD
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GENRIC HEALTH INSURANCE COMMUNIQUÉ – 14 JANUARY 2024

Update notification	1/2025
Effective date	1 January 2025
Changes/updates	Payments to providers
Funder	GENRIC Health Insurance
Administrator	National Healthcare Group (NHG)
Options	GOLDEN HOUR (109012) COMPREHENSIVE ADVANCE (109016) COMPREHENSIVE PLUS (109017) COMPREHENSIVE STANDARD (109018) PRIMARY STANDARD (109021) HOSPITAL PLAN (109022) PRIMARY STANDARD + HOSPITAL (109025)

Summary of funder information

Claiming code	MDS0109
Switch destination code	WESM0001
EDI activation code	998P
Payments to providers	By National Healthcare Group (NHG)
Chronic authorisation	By Mediscor ChroniLine®
Default dispensing fee for pharmacies	SEP + 30% / R33.00 (Excl. VAT)
Default dispensing fee for dispensing doctors	N/A
Default reference pricing	Mediscor Reference Price (MRP)

- Mediscor will automatically apply all relevant pricing calculations during the real-time claiming process. Due to the complexities of the various levies, co-payments, formularies and exclusion criteria, the service providers should refer to our real-time responses.
- Dispensing fees may differ from the default fee where DSP's (and PPN's) have been contracted by the funder.

Contact details

Company	Phone number	E-mail
Mediscor PBM claims	0860 113 238 or 0860 117 705	info@mediscor.co.za
Mediscor ChroniLine®	0860 119 553	preauth@mediscor.co.za
National Healthcare Group (NHG)	021-276 5600	

Communiqué questions can be sent to: updates@mediscor.co.za.