

**RMA (RENAISSANCE HEALTH MEDICAL AID FUND) (Namibia Providers)
COMMUNIQUÉ – 17 DECEMBER 2024**

Update notification	93/2024	
Effective date	1 January 2025	
Changes/updates	Options	
Funder	RMA (Renaissance Health Medical Aid Fund) Namibia Providers	
Administrator	Prosperity Health Namibia	
Options	Access Care Esteem Care Elite Care Caliber Care Prestige Care	Evolve Care Status Care Premiere Care Premiere Care Network (Terminate 31/12/2024)

Summary of funder information

Claiming code	NAM0104
Switch destination code	RHMS0001
EDI activation code	N/A
Payments to providers	By Prosperity Health Namibia
Chronic authorisation	By Mediscor ChroniLine®
Default dispensing fee for pharmacies	Namibian Cost Price + 40%Mark-up + VAT.
Default dispensing fee for dispensing doctors	Namibian Cost Price + 40%Mark-up + VAT.
Default reference pricing	NAMIBIAN Reference Price (NRP)

- Mediscor will automatically apply all relevant pricing calculations during the real-time claiming process. Due to the complexities of the various levies, co-payments, formularies and exclusion criteria, the service providers should refer to our real-time responses.
- Dispensing fees may differ from the default fee where DSP's (and PPN's) have been contracted by the funder.

Contact details

Company	Phone number	E-mail
Mediscor PBM claims	+264 83 2999 991	
Mediscor ChroniLine®	+264 83 2999 990	
Chronic		chronic@prosperitynam.com
HIV		care@prosperitynam.com
Oncology		onco@prosperitynam.com
Prosperity Health Namibia	+ 264 83 299 9000	
MediSwitch Namibia	0800 112 233	

Communiqué questions can be sent to: updates@mediscor.co.za.