

BOTSOGO HEALTH PLAN (Botswana Providers) COMMUNIQUÉ – 17 DECEMBER 2024

Update notification	89/2024		
Effective date	1 January 2025		
Changes/updates	None		
Funder	Botsogo Health Plan		
Administrator	Metropolitan Health International		
Options	BRONZE BRONZE OUT-PATIENT BRONZE IN-PATIENT RUBY PLATINUM DIAMOND	BCL BRONZE BCL PLATINUM BCL DIAMOND BMC PLATINUM BMC DIAMOND RUBY 10 PLATINUM 10 DIAMOND 10	HEALTH4ME – STANDARD BOTS HEALTH4ME – ADVANCE BOTS BUMMHI RUBY BUMMHI DIAMOND 10 BUMMHI PLATINUM 10 PNRB BRONZE PNRB PLATINUM PNRB DIAMOND

Summary of funder information

Claiming code:	
Botsogo Acute	BOT0003A
Botsogo Chronic	BOT0003C
Botsogo OTC	BOT0003O
Botsogo Oncology	BOT0003E
Botsogo Other* (10%)	BOT0003K
Botsogo H4M Acute	BOT0003A4H
Botsogo H4M Chronic	BOT0003C4H
Botsogo H4M OTC	BOT0003O4H
Botsogo H4M Oncology	BOT0003E4H
Botsogo H4M Other* (10%)	BOT0003K4H
Switch destination code	BHPL0001
EDI activation code	571P
Payments to providers	By Metropolitan Health Botswana
Chronic authorisation	By Mediscor ChroniLine®
Default dispensing fee excl. BOT0003K and BOT0003K4H – pharmacies	Cost + 35%
Default dispensing fee for BOT0003K and BOT0003K4H – pharmacies	Cost + 10%
Default dispensing fee excl. BOT0003K and BOT0003K4H – dispensing doctors	Cost + 35%
Default dispensing fee for BOT0003K and BOT0003K4H – dispensing doctors	Cost + 10%
Default reference pricing	GRP

*Please refrain from using the description “ARV” or “HIV” in the claiming code’s description for Botswana Providers. Instead, kindly use the description “Other” and if possible, include “10%” in the description.

- Mediscor will automatically apply all relevant pricing calculations during the real-time claiming process. Due to the complexities of the various levies, co-payments, formularies and exclusion criteria, the service providers should refer to our real-time responses.
- Dispensing fees may differ from the default fee where DSP’s (and PPN’s) have been contracted by the funder.

Contact details

Company	Phone number	E-mail
Mediscor PBM claims	+267 316 3116	info@mediscor.co.za
Mediscor ChroniLine		botsogochronic@mediscor.co.za
Botsogo Health Plan	+267 362 4700	customerservice@metropolitanbw.com

Communiqué questions can be sent to: updates@mediscor.co.za.