

## ORACLE HEALTH ESWATINI (SA Providers) COMMUNIQUÉ – 12 DECEMBER 2024

<b>Update notification</b>	87/2024
<b>Effective date</b>	1 January 2025
<b>Changes/updates</b>	Default dispensing fees
<b>Funder</b>	ORACLE HEALTH ESWATINI (SA Providers)
<b>Administrator</b>	MSO International
<b>Options</b>	Comprehensive Flexi Comprehensive plus

### Summary of funder information

<b>Claiming code</b>	SWZ0004
<b>Switch destination code</b>	MESW0003
<b>EDI activation code</b>	540P
<b>Payments to providers</b>	By Oracle Health Eswatini
<b>Chronic authorisation</b>	By Mediscor ChroniLine®
<b>Default dispensing fee for pharmacies</b>	Legislated 4 TIER (Max) GG51352 4 October 2024
<b>Default dispensing fee for dispensing doctors</b>	SEP + 30% / R45.00 (Excl. VAT) (Government Gazette no. 51352 4 October 2024)
<b>Default reference pricing</b>	Mediscor Reference Price (MRP)

- Mediscor will automatically apply all relevant pricing calculations during the real-time claiming process. Due to the complexities of the various levies, co-payments, formularies and exclusion criteria, the service providers should refer to our real-time responses.
- Dispensing fees may differ from the default fee where DSP's (and PPN's) have been contracted by the funder.

### Contact details

Company	Phone number	E-mail
<b>Mediscor PBM claims</b>	0860 113 238 or 0860 117 705	info@mediscor.co.za
<b>Mediscor ChroniLine®</b>	0860 119 553	preauth@mediscor.co.za
<b>Orale Health Eswatini</b>	+268 3278 8000	oracleclaims@mso.co.za patientregistration@mso.co.za

Communiqué questions can be sent to: updates@mediscor.co.za.