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MSO INTERNATIONAL COMMUNIQUÉ – 12 DECEMBER 2024

Update notification	81/2024	
Effective date	1 January 2025	
Changes/updates	Default dispensing fee	
Funder	MSO International Medical Insurance	
Administrator	Medical Services Organization (MSO)	
Options	CIGNA (SVS & HATCH) CIGNACO	HENNER (AFRICAN DEVELOPMENT BANK) MOFA KSA

INSURANCE FUNDER CLIENT OPTIONS CONTRACTED TO MSO INTERNATIONAL:

INSURANCE FUNDER CLIENT	MSO INTERNATIONAL FUNDER OPTION	CLAIMING CODE
CIGNA	GLOBAL SVS	MDS6901
CIGNA	HATCH	MDS6902
CIGNA	CIGNACO	MDS6904
HENNER	AFRICAN DEVELOPMENT BANK	MDS6903
MOFA KSA	MINISTRY OF FOREIGN AFFAIRS KINGDOM OF SAUDI ARABIA	MDS6905
MSO International All Funders	MSO International All Funders	MDS0069

Summary of funder information

Claiming code	As per list above / MDS0069
Switch destination code	MINT0001
EDI activation code	N/A
Payments to providers	By MSO International
Chronic authorisation	N/A
Default dispensing fee for pharmacies	Regulation 10, Legislated 4 -Tier published in (GG51352 4 October 2024)
Default dispensing fee for dispensing doctors	N/A
Default reference pricing	N/A

- Mediscor will automatically apply all relevant pricing calculations during the real-time claiming process. Due to the complexities of the various levies, co-payments, formularies and exclusion criteria, the service providers should refer to our real-time responses.
- Dispensing fees may differ from the default fee where DSP's (and PPN's) have been contracted by the funder.

Contact details

Company	Phone number	E-mail
Mediscor PBM claims	0860 113 238 or 0860 117 705	info@mediscor.co.za
MSO International: CIGNA (GLOBAL SVS & HATCH, CIGNACO)	011-259 5101	cigna@mso.co.za
MSO International: HENNER (AFRICAN DEVELOPMENT BANK)	011-259 5017	henner@mso.co.za
MSO International: MOFA KSA (MINISTRY OF FOREIGN AFFAIRS KINGDOM OF SAUDI ARABIA)	011-259 5427	azc@mso.co.za

Communiqué questions can be sent to: updates@mediscor.co.za.