

KAELO HEALTH COMMUNIQUÉ – 10 DECEMBER 2024

Update notification	75/2024		
Effective date	1 January 2025		
Changes/updates	Options and default dispensing fee		
Funder	Kaelo Health		
Administrator	Kaelo Health		
Options	KAELO HEALTH CLIENT Anglo Kaelo Health	KAELO HEALTH CLIENT OPTION Value Care Kaelo Health Plus Kaelo Health Core Kaelo Health Vital Kaelo Health Plus SI Kaelo Health Access Employee (Terminate 31/12/2024) Kaelo Health Access Family (Terminate 31/12/2024) Kaelo Health Plus PHI Kaelo Health Vital PHI Kaelo Health Core PHI Dischem Core Dischem Plus Dischem Core PHI Dischem Plus PHI Dischem Core Extended Accident cover Dischem Plus Extended Accident cover	CLAIMING CODE MDS0359 MDS0362

Summary of funder information

Claiming code	As per above / MDS0300
Switch destination code	PCUR0001
EDI activation code	642P
Payments to providers	By Kaelo Health
Chronic authorisation	By Mediscor ChroniLine®
Default dispensing fee for pharmacies	SEP + 27.35% / R27.35 (Excl. VAT)
Default dispensing fee for dispensing doctors	SEP + 30% / R20 (Excl. VAT)
Default reference pricing	Mediscor Reference Price (MRP)

- Mediscor will automatically apply all relevant pricing calculations during the real-time claiming process. Due to the complexities of the various levies, co-payments, formularies and exclusion criteria, the service providers should refer to our real-time responses.
- Dispensing fees may differ from the default fee where DSP's (and PPN's) have been contracted by the funder.

Contact details

Company	Phone number	E-mail
Mediscor PBM claims	0860 113 238 or 0860 117 705	info@mediscor.co.za
Mediscor ChroniLine®	0860 119 553	
Kaelo Health Call Centre (authorisation for Anti-retroviral medication)	0861 665 665	

Communiqué questions can be sent to: updates@mediscor.co.za.