

MEDICALL HEALTHCARE INSURANCE FUND COMMUNIQUÉ – 12 DECEMBER 2024

Update notification	61/2024
Effective date	1 January 2025
Changes/updates	None
Funder	Medicall Healthcare Insurance Fund
Administrator	Medicall Healthcare Network Providers
Options	Medicall Classic (including MediWallet) Medicall Optima Core (including MediWallet) Medicall Optima Establish (including MediWallet) Medicall Optima Enhance (including MediWallet) My Doctor

Summary of funder information

Claiming code	MDS0105
Switch destination code	MHEA0011
EDI activation code	418P
Payments to providers	By Medicall Healthcare Network Providers
Chronic authorisation	By Medicall Healthcare & Mediscor ChroniLine®
Default dispensing fee for pharmacies	SEP + 32% / R32 (Excl. VAT)
Default dispensing fee for dispensing doctors	N/A
Default reference pricing	Mediscor Reference Price (MRP)

- Mediscor will automatically apply all relevant pricing calculations during the real-time claiming process. Due to the complexities of the various levies, co-payments, formularies and exclusion criteria, the service providers should refer to our real-time responses.
- Dispensing fees may differ from the default fee where DSP's (and PPN's) have been contracted by the funder.

Contact details

Company	Phone number	E-mail
Mediscor PBM claims	0860 113 238 or 0860 117 705	info@mediscor.co.za
Mediscor ChroniLine®	0860 119 553	preauth@mediscor.co.za
Medicall Healthcare	010 443 8777	

Communiqué questions can be sent to: updates@mediscor.co.za.