
PROTECTION OF PERSONAL INFORMATION ACT, 4 OF 2013

Mediscor is committed to compliance with privacy laws. We value and respect the right to data privacy and will continue to protect personal information in line with requirements stipulated in The Protection of Personal Information Act, 4 of 2013 (POPIA).

Increased data breaches and incidents have left data subjects, responsible parties and operators vulnerable across the world. As a trusted custodian of personal information, Mediscor fulfils both responsibilities as responsible party and operator; and we have put various policies, processes, and governance structures in place to embed data privacy and security by design into our operations to comply with POPIA.

Below is an update on some key actions we have taken to align our data privacy and security practices to POPIA requirements:

- We reviewed our systems and records where personal information is processed and ensured that security safeguards meet POPIA requirements.
- We have appointed an Information Officer to ensure accountability.
- We updated our privacy notices, and relevant contract clauses, processes, policies, and systems to ensure alignment with data privacy requirements.
- We provided privacy and security awareness and training to our employees to enhance our data privacy culture.