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|  | MEDISCOR (PTY) LTD Baobab Building, River Falls Office Park, Rose Avenue, Centurion PO Box 8796, Centurion, 0046 Tel: (012) 674 8000 Fax: (012) 674 8001 | NOTIFICATION 27 OF 2022 |
| | | 30 August 2022 |

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|--------------------------------|---|
| Medical Scheme | MEDiPOS Medical Scheme |
| Administrator | Private Health Administrators (PHA) |
| Options | <ul style="list-style-type: none"> • <i>MEDiPOS Option A</i> • <i>MEDiPOS Option B</i> • <i>MEDiPOS Option C</i> |
| Information Relevant to | Possible suspension of members |
| Effective Date | To be confirmed |

Please note that medicine claims for MEDiPOS Medical Scheme may be rejected by Mediscor and the scheme's administrator due to suspended membership. Please refer to the real-time response message received from Mediscor when claiming, as confirmation of the claim's processing result and take action accordingly.

MEDiPOS Medical Scheme regrettably finds itself in the unfortunate position that they may have to suspend a large portion (**not all**) of their membership base, due to non-payment of member contributions by the South African Post Office (SAPO). The Scheme would like to assure providers that they are constantly engaging with SAPO to find an amicable solution to ensure continuous service to their members by providers.

For additional information please **refer to the attached letter from MEDiPOS**, explaining the current situation.

Mediscor will issue a retraction of this communiqué should MEDiPOS be successful in their negotiations to prevent the suspension of members.

Herewith the detail for submitting medicine claims to Mediscor:

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| 1. | Claiming Code (PCN) | MDS0118 |
| 2. | Switch Destination Code | OMDP0000 |
| 3. | EDI Activation Code (Dispensing Doctors) | 250P |

IF YOU REQUIRE ANY ASSISTANCE, PLEASE CONTACT:

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| Mediscor's Contact Centre | : | 0860 113 238 or 0860 117 705 |
| Mediscor E-Mail | : | info@mediscor.co.za |
| MEDiPOS Medical Scheme | : | 0860 100 078 / enquiries@medipos.co.za |

Please send any questions regarding this communiqué to updates@mediscor.co.za

Kind Regards

ILSE STEYN

25 August 2022

Dear Provider

MEDiPOS MEDICAL SCHEME UPDATE

You may be aware of the most recent communication that the Scheme has had to send to our Members, in which members have been advised that their membership will be suspended due to unpaid contributions.

Unfortunately, the South African Post Office (SAPO) has not been paying over the full member contributions to MEDiPOS, despite the Court Order that was issued to them in September of last year. Whilst the Scheme has continued to honour the payment of claims, it has continued to do so by utilising the Scheme's reserves, which we are sure you can appreciate is not sustainable.

Given the ongoing non-payment of what is due to the Scheme by SAPO, the Board has had to make the unfortunate, and difficult decision, that Members with outstanding contributions, will be suspended should the contributions remain unpaid.

The Board has agreed that all claims incurred before the suspension date will be honoured, however, should there be no forthcoming payment, and a sustained and legally binding commitment from SAPO, the Scheme will not be able to pay for claims for services rendered during the suspension period for those members with any outstanding debt. Should the Scheme implement the suspension, you will be advised immediately before suspension. The Scheme will also provide members who are not owing contributions some form of confirmation of their status so that they are not negatively affected or indiscriminately turned away by service providers.

MEDiPOS has not taken this decision lightly, as the Trustees have continued to engage with SAPO, various Unions, and have even written to the Minister of Communications and Digital Technologies as well as National Treasury in an attempt to ensure that funding continues to flow to the Scheme so that members are not prejudiced. The Scheme also continues to consider various legal options, but given the immediacy of

the problem, legal options might not be the most effective way of dealing with the issue. MEDiPOS, however, has not ruled out using the various processes at its disposal.

The Board is mindful that this position may cause hardship to be visited upon our members, however, we are left with no alternative if SAPO does not commence making payment of the contributions. We hope that a suitable outcome will be reached with SAPO soon to avoid us having to engage in this drastic step and to visit greater hardship on the members.

Should you have any queries in this regard please contact the Scheme on 0860 100 078 or by email to enquiries@medipos.co.za.

Yours sincerely

On behalf of the Board of Trustees

Tmlotshwa

Ms T Mlotshwa
PRINCIPAL OFFICER