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|  | MEDISCOR (PTY) LTD Baobab Building, River Falls Office Park, Rose Avenue, Centurion PO Box 8796, Centurion, 0046 Tel: (012) 674 8000 Fax: (012) 674 8001 | NOTIFICATION 23 OF 2022 |
| | | 28 July 2022 |

Medical Insurance

MSO International

Administrator

Medical Services Organization (MSO)

Options

- *CIGNA (SVS & HATCH)*
- *CIGNACO*
- *HENNER (AFRICAN DEVELOPEMENT BANK)*

Information Relevant to

Pharmacy Dispensing Fee

Effective Date

Immediate

With immediate effect, Mediscor will apply the insurance funder rules applicable to pharmacies for MSO International as outlined below.

Herewith the detail for submitting medicine claims to Mediscor:

| | | |
|-----|----------------------------------------------------|--------------------------------------------------------------------------------|
| 1. | Claiming Code (PCN) | As per list below / MDS0069 |
| 2. | Switch Destination Code | MINT0001 |
| 3. | Default Reference pricing | N/A |
| 4. | Maximum supply of medicine | 30 Days |
| 5. | Days supply of the dispensed medicine | Yes / Compulsory |
| 6. | Membership number as per membership card | Yes / Compulsory |
| 7. | Dependant code as per membership card | Yes / Compulsory |
| 8. | Dependant first name as per membership card | Yes / Compulsory |
| 9. | Dependant date of birth | Yes / Compulsory |
| 10. | Dependant gender (male/female) | Yes / Compulsory |
| 11. | Practice number of the prescriber | Yes / Compulsory |
| 12. | ICD-10 diagnosis code | Yes / Compulsory |
| 13. | 9 digit NAPPI code of medicine dispensed | Yes / Compulsory |
| 14. | Membership number requirements | Minimum 6 numerical excluding dependent code |
| 15. | Payments to Providers | MSO International |
| 16. | Default Dispensing Fee - Pharmacies | Legislated 4 TIER (Max) (Government Gazette 46688/2266. 8 July 2022) |

- **Due to the complexities of various levies, co-payments, formularies and exclusion criteria; service providers must refer to our on-line responses to apply the correct rules.**
- **Dispensing fees may differ from the default fee where DSP's (and PPN's) have been contracted by the Insurance Funder / Administrator.**

- **Dispensing fee structure(s) will be applied on scheduled medicines (0 – 8) and unscheduled products.**

INSURANCE FUNDER CLIENT OPTIONS CONTRACTED TO MSO INTERNATIONAL:

| INSURANCE FUNDER CLIENT | MSO INTERNATIONAL FUNDER OPTION | CLAIMING CODE |
|--------------------------------------|----------------------------------------|----------------------|
| CIGNA | GLOBAL SVS | MDS6901 |
| CIGNA | HATCH | MDS6902 |
| CIGNA | CIGNACO | MDS6904 |
| HENNER | AFRICAN DEVELOPMENT BANK | MDS6903 |
| MSO International All Funders | MSO International All Funders | MDS0069 |

IF YOU REQUIRE ANY ASSISTANCE, PLEASE CONTACT:

Mediscor's Contact Centre : **0860 113 238 or 0860 117 705**

Mediscor E-Mail : info@mediscor.co.za

MSO International: CIGNA : **011-259 5101**

(GLOBAL SVS & HATCH, CIGNACO)

cigna@mso.co.za

MSO International: HENNER : **011-259 5017**

(AFRICAN DEVELOPMENT BANK)

henner@mso.co.za

Please send any questions regarding this communiqué to updates@mediscor.co.za

Kind Regards

ILSE STEYN