

	<b>Mediscor PBM</b> No 13 Feld Street, Central Windhoek, Namibia Tel: (083) 2999 990 Fax: 0886 552 165	<b>NOTIFICATION 96 OF 2020</b>
		<b>18 December 2020</b>

<b>Medical Insurance</b>	<b>Prime Protector</b> (Part of Prosperity Life)
<b>Administrator</b>	Prosperity Health Namibia
<b>Option</b>	Prime Protector
<b>Information Relevant to</b>	Benefits and Options for 2021 ( <b>Namibian Providers</b> )
<b>Effective Date</b>	1 January 2021

With effect 1 January 2020, Mediscor will apply the rules applicable to Namibian pharmacies and dispensing doctors for Prime Protector as outlined below.

**Herewith the detail for submitting medicine claims to Mediscor:**

<b>1.</b>	<b>Claiming Codes (PCN):</b>	<b>NAM0108</b>
<b>2.</b>	<b>MediSwitch Namibia Destination Code</b>	<b>RHMS0001</b>
<b>3.</b>	<b>NAMIBIAN Reference Price (NRP)</b>	<b>Yes</b>
<b>4.</b>	<b>EDI Activation Code (Dispensing Doctors)</b>	<b>No</b>
<b>5.</b>	<b>Maximum supply of medicine</b>	<b>30 Days</b>
<b>6.</b>	<b>Days supply of the dispensed medicine</b>	<b>Yes / Compulsory</b>
<b>7.</b>	<b>Membership number as per membership card</b>	<b>Yes / Compulsory</b>
<b>8.</b>	<b>Dependant code as per membership card</b>	<b>Yes / Compulsory</b>
<b>9.</b>	<b>Dependant first name as per membership card</b>	<b>Yes / Compulsory</b>
<b>10.</b>	<b>Dependant date of birth</b>	<b>Yes / Compulsory</b>
<b>11.</b>	<b>Dependant gender (male/female)</b>	<b>Yes / Compulsory</b>
<b>12.</b>	<b>Practice number of the prescriber</b>	<b>Yes / Compulsory</b>
<b>13.</b>	<b>9-digit NAPPI code of medicine dispensed</b>	<b>Yes / Compulsory</b>
<b>14.</b>	<b>ICD-10 Diagnosis code</b>	<b>No</b>
<b>15.</b>	<b>Membership number requirements</b>	<b>7 Numerical</b>
<b>16.</b>	<b>Payments to Providers</b>	<b>Prosperity Health Namibia</b>
<b>17.</b>	<b>Chronic pre-authorisation</b>	<b>ChroniLine®</b>
<b>18.</b>	<b>Default Dispensing Fee – Pharmacies</b>	<b>SEP + 30%/N\$30 + 15% VAT</b>
<b>19.</b>	<b>Default Dispensing Fee – Doctors</b>	<b>SEP + 30%/N\$30 + 15% VAT</b>
<b>20.</b>	<b>PESA Exclusions</b>	<b>3-6,15,19-27,30-32,45,53, 60-62</b>

- Due to the complexities of various levies, co-payments, formularies and exclusion criteria; service providers must refer to our on-line responses to apply the correct rules.
- Dispensing fees may differ from the default fee where DSP's (and PPN's) have been contracted by the Medical Scheme.
- Dispensing fee structure(s) will be applied on scheduled medicines (0 – 8) and unscheduled products.

**IF YOU REQUIRE ANY ASSISTANCE, PLEASE CONTACT:**

<b>Claim &amp; Client Services</b>	<b>: +264 83 299 9990</b>
<b>MediSwitch Namibia</b>	<b>: 0800 112 233</b>
<b>ChroniLine® (Medicine authorisation)</b>	<b>: +264 83 299 9991</b> <a href="mailto:chronic@prosperitynam.com"><u>chronic@prosperitynam.com</u></a>
<b>HIV</b>	<b>: +264 83 299 9718</b> <a href="mailto:care@prosperitynam.com"><u>care@prosperitynam.com</u></a>
<b>Oncology</b>	<b>: +264 83 299 9991</b> <a href="mailto:onco@prosperitynam.com"><u>onco@prosperitynam.com</u></a>

Please send any questions regarding this communiqué to [updates@mediscor.co.za](mailto:updates@mediscor.co.za)

Kind Regards

**ILSE STEYN**