

	Mediscor PBM No 13 Feld Street, Central Windhoek, Namibia Tel: (083) 2999 990 Fax: 0886 552 165	NOTIFICATION 92 OF 2020
		18 December 2020

Medical Scheme	NAPOTEL Medical Aid Fund
Administrator	Prosperity Health Namibia
Options	<ul style="list-style-type: none"> • <i>NAPOTEL</i> • <i>NAPOTEL-Topup</i>
Information Relevant to	Benefits and Options 2021 (Namibian Providers) *
Effective Date	1 January 2021

With effect 1 January 2021, Mediscor will apply the scheme rules applicable to Namibian pharmacies and dispensing doctors for NAPOTEL Medical Aid Fund as outlined below.

*No changes from 2020 Options and Default Dispensing Fees

Herewith the detail for submitting medicine claims to Mediscor:

1.	Claiming Code (PCN)	NAM0102
2.	MediSwitch Namibia Destination Code	RHMS0001
3.	NAMIBIAN Reference Price (NRP)	Yes
4.	EDI Activation Code (Dispensing Doctors)	No
5.	Maximum supply of medicine	30 Days
6.	Days supply of the dispensed medicine	Yes / Compulsory
7.	Membership number as per membership card	Yes / Compulsory
8.	Dependant code as per membership card	Yes / Compulsory
9.	Dependant first name as per membership card	Yes / Compulsory
10.	Dependant date of birth	Yes / Compulsory
11.	Dependant gender (male/female)	Yes / Compulsory
12.	Practice number of the prescriber	Yes / Compulsory
13.	9-digit NAPPI code of medicine dispensed	Yes / Compulsory
14.	ICD-10 Diagnosis code	No
15.	Membership number requirements	7 Numerical
16.	Payments to Providers	Prosperity Health Namibia
17.	Chronic pre-authorisation	ChroniLine®
18.	Default Dispensing Fee – Pharmacies	(SEP + 50% mark-up) + VAT
19.	Default Dispensing Fee – Doctors	(SEP + 50% mark-up) + VAT
20.	PESA Exclusions	3-9, 11, 15, 17, 19, 22-25, 27, 31-32, 44, 61-62

- Due to the complexities of various levies, co-payments, formularies and exclusion criteria; service providers must refer to our on-line responses to apply the correct rules.
- Dispensing fees may differ from the default fee where DSP's (and PPN's) have been contracted by the Medical Scheme.
- Dispensing fee structure(s) will be applied on scheduled medicines (0 – 8) and unscheduled products.

IF YOU REQUIRE ANY ASSISTANCE, PLEASE CONTACT:

Claim & Client Services : **(083) 299 9990**
MediSwitch Namibia : **0800 112 233**
ChroniLine® (Medicine authorisation) : **(083) 299 9991**
chronic@prosperitynam.com
HIV : **(083) 299 9718**
care@prosperitynam.com
Oncology : **(083) 299 9991**
onco@prosperitynam.com

Please send any questions regarding this communiqué to updates@mediscor.co.za

Kind Regards

ILSE STEYN