

**Medical Scheme** Renaissance Health Medical Aid Fund (RMA)

**Administrator** Prosperity Health Namibia

**Options**

- Access Care
- Esteem Care
- Elite Care
- Caliber Care
- Prestige Care
- Evolve Care
- Status Care
- Premiere Care
- Premiere Care Network

**Information Relevant to** Benefits and Options 2021 **(Namibian Providers)**

**Effective Date** 1 January 2021

With effect 1 January 2021, Mediscor will apply the scheme rules applicable to pharmacies and dispensing doctors for RMA as outlined below.

**Herewith the detail for submitting medicine claims to Mediscor:**

<b>1.</b>	<b>Claiming Code (PCN)</b>	<b>NAM0104</b>
<b>2.</b>	<b>MediSwitch Namibia Destination Code</b>	<b>RHMS0001</b>
<b>3.</b>	<b>NAMIBIAN Reference Price (NRP)</b>	<b>Yes</b>
<b>4.</b>	<b>EDI Activation Code (Dispensing Doctors)</b>	<b>No</b>
<b>5.</b>	<b>Maximum supply of medicine</b>	<b>30 Days</b>
<b>6.</b>	<b>Days supply of the dispensed medicine</b>	<b>Yes / Compulsory</b>
<b>7.</b>	<b>Membership number as per membership card</b>	<b>Yes / Compulsory</b>
<b>8.</b>	<b>Dependant code as per membership card</b>	<b>Yes / Compulsory</b>
<b>9.</b>	<b>Dependant first name as per membership card</b>	<b>Yes / Compulsory</b>
<b>10.</b>	<b>Dependant date of birth</b>	<b>Yes / Compulsory</b>
<b>11.</b>	<b>Dependant gender (male/female)</b>	<b>Yes / Compulsory</b>
<b>12.</b>	<b>Practice number of the prescriber</b>	<b>Yes / Compulsory</b>
<b>13.</b>	<b>9-digit NAPPI code of medicine dispensed</b>	<b>Yes / Compulsory</b>
<b>14.</b>	<b>ICD-10 Diagnosis code</b>	<b>No</b>
<b>15.</b>	<b>Membership number requirements</b>	<b>7 Numerical</b>
<b>16.</b>	<b>Payments to Providers</b>	<b>Prosperity Health Namibia</b>
<b>17.</b>	<b>Chronic pre-authorisation</b>	<b>Mediscor ChroniLine®</b>
<b>18.</b>	<b>Default Dispensing Fee – Pharmacies</b>	<b>(SEP + 50% mark-up) + 15% VAT</b>
<b>19.</b>	<b>Default Dispensing Fee – Doctors</b>	<b>(SEP + 50% mark-up) + 15% VAT</b>
<b>20.</b>	<b>PESA Exclusions: All options except PREMIERE CARE &amp; PREMIERE CARE NETWORK</b>	<b>3-6,15,19-27,30-32,45,53,60-62</b>
<b>21.</b>	<b>PESA Exclusions: PREMIERE CARE &amp; PREMIERE CARE NETWORK</b>	<b>2-13,15,17,19-27,29-32,35-38,40-41,43,45,49,51,53,58-62,64</b>

- Due to the complexities of various levies, co-payments, formularies and exclusion criteria; service providers must refer to our on-line responses to apply the correct rules.
- Dispensing fees may differ from the default fee where DSP's (and PPN's) have been contracted by the Medical Scheme.
- Dispensing fee structure(s) will be applied on scheduled medicines (0 – 8) and unscheduled products.

**IF YOU REQUIRE ANY ASSISTANCE, PLEASE CONTACT:**

<b>Mediscor's Contact Centre</b>	<b>: 0860 113 238 or 0860 117 705</b>
<b>Mediscor ChroniLine®</b>	<b>: 0860 119 553</b>
<b>Chronic</b>	<b>: <a href="mailto:chronic@prosperitynam.com">chronic@prosperitynam.com</a></b>
<b>HIV</b>	<b>: <a href="mailto:care@prosperitynam.com">care@prosperitynam.com</a></b>
<b>Oncology</b>	<b>: <a href="mailto:onco@prosperitynam.com">onco@prosperitynam.com</a></b>
<b>Prosperity Health Namibia</b>	<b>: + 264 (83) 299 9000</b>

Please send any questions regarding this communiqué to [updates@mediscor.co.za](mailto:updates@mediscor.co.za)

Kind Regards

**ILSE STEYN**