

 mediscor pbm <small>Pharmaceutical Benefit Management</small> <i>Solutions Together</i>	MEDISCOR (PTY) LTD Baobab Building, River Falls Office Park, Rose Avenue, Centurion PO Box 8796, Centurion, 0046 Tel: (012) 674 8000 Fax: (012) 674 8001	NOTIFICATION 45 OF 2020
		12 November 2020

Medical Insurance	MSO International
Administrator	Medical Services Organization (MSO)
Options	<ul style="list-style-type: none"> • <i>CIGNA (SVS & HATCH)</i> • <i>CIGNACO</i> • <i>HENNER (AFRICAN DEVELOPMENT BANK)</i>
Information Relevant to	Benefits and Options for 2021
Effective Date	1 January 2021

With effect 1 January 2021, Mediscor will apply the insurance funder rules applicable to pharmacies for MSO International as outlined below.

Herewith the detail for submitting medicine claims to Mediscor:

1.	Claiming Code (PCN)	As per list below / MDS0069
2.	Switch Destination Code	MINT0001
3.	Default Reference pricing	N/A
4.	Maximum supply of medicine	30 Days
5.	Days supply of the dispensed medicine	Yes / Compulsory
6.	Membership number as per membership card	Yes / Compulsory
7.	Dependant code as per membership card	Yes / Compulsory
8.	Dependant first name as per membership card	Yes / Compulsory
9.	Dependant date of birth	Yes / Compulsory
10.	Dependant gender (male/female)	Yes / Compulsory
11.	Practice number of the prescriber	Yes / Compulsory
12.	ICD-10 diagnosis code	Yes / Compulsory
13.	9 digit NAPPI code of medicine dispensed	Yes / Compulsory
14.	Membership number requirements	Minimum 6 numerical excluding dependent code
15.	Payments to Providers	MSO International
16.	Default Dispensing Fee - Pharmacies	Legislated 4 TIER (Max) (23 January 2019, GG42183/28)

- **Due to the complexities of various levies, co-payments, formularies and exclusion criteria; service providers must refer to our on-line responses to apply the correct rules.**
- **Dispensing fees may differ from the default fee where DSP's (and PPN's) have been contracted by the Insurance Funder / Administrator.**
- **Dispensing fee structure(s) will be applied on scheduled medicines (0 – 8) and unscheduled products.**

INSURANCE FUNDER CLIENT OPTIONS CONTRACTED TO MSO INTERNATIONAL:

INSURANCE FUNDER CLIENT	MSO INTERNATIONAL FUNDER OPTION	CLAIMING CODE
CIGNA	GLOBAL SVS	MDS6901
CIGNA	HATCH	MDS6902
CIGNA	CIGNACO	MDS6904
HENNER	AFRICAN DEVELOPMENT BANK	MDS6903
MSO International All Funders	MSO International All Funders	MDS0069

IF YOU REQUIRE ANY ASSISTANCE, PLEASE CONTACT:

Mediscor's Contact Centre : **0860 113 238 or 0860 117 705**

Mediscor E-Mail : info@mediscor.co.za

MSO International: CIGNA : **011-259 5101**

(GLOBAL SVS & HATCH, CIGNACO)

cigna@mso.co.za

MSO International: HENNER : **011-259 5017**
(AFRICAN DEVELOPMENT BANK)

henner@mso.co.za

Please send any questions regarding this communiqué to updates@mediscor.co.za

Kind Regards

ILSE STEYN