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|  <p>mediscor pbm<br/>Pharmaceutical Benefit Management<br/>Solutions Together</p> | <p><b>MEDISCOR (PTY) LTD</b><br/>Baobab Building, River Falls Office<br/>Park, Rose Avenue, Centurion<br/>PO Box 8796, Centurion, 0046<br/>Tel: (012) 674 8000<br/>Fax: (012) 674 8001</p> | <p><b>NOTIFICATION 112<br/>OF<br/>2019</b></p> |
|  |  | <p><b>20 December 2019</b></p>                 |

## Medical Insurance

Prosperity Life Insurance

## Administrator

Prosperity Health Namibia

## Options

- Oxygen
- BlueCross
- Execumed
- Essential Health
- Essential Health Plus

## Information Relevant to Effective Date

Benefits and Options for 2020 **(Namibian Providers)**  
1 January 2020

With effect 1 January 2020, Mediscor will apply the rules applicable to Namibian pharmacies and dispensing doctors for Prosperity Life Insurance as outlined below.

### Herewith the detail for submitting medicine claims to Mediscor:

|            |  |  |
|------------|--|--|
| <b>1.</b>  | <b>Claiming Code (PCN):</b>                        | <b>NAM0105</b>                         |
| <b>2.</b>  | <b>MediSwitch Namibia Destination Code</b>         | <b>RHMS0001</b>                        |
| <b>3.</b>  | <b>NAMIBIAN Reference Price</b>                    | <b>NRP</b>                             |
| <b>4.</b>  | <b>EDI Activation Code (Dispensing Doctors)</b>    | <b>No</b>                              |
| <b>5.</b>  | <b>Maximum supply of medicine</b>                  | <b>30 Days</b>                         |
| <b>6.</b>  | <b>Days supply of the dispensed medicine</b>       | <b>Yes / Compulsory</b>                |
| <b>7.</b>  | <b>Membership number as per membership card</b>    | <b>Yes / Compulsory</b>                |
| <b>8.</b>  | <b>Dependant code as per membership card</b>       | <b>Yes / Compulsory</b>                |
| <b>9.</b>  | <b>Dependant first name as per membership card</b> | <b>Yes / Compulsory</b>                |
| <b>10.</b> | <b>Dependant date of birth</b>                     | <b>Yes / Compulsory</b>                |
| <b>11.</b> | <b>Dependant gender (male/female)</b>              | <b>Yes / Compulsory</b>                |
| <b>12.</b> | <b>Practice number of the prescriber</b>           | <b>Yes / Compulsory</b>                |
| <b>13.</b> | <b>9-digit NAPPI code of medicine dispensed</b>    | <b>Yes / Compulsory</b>                |
| <b>14.</b> | <b>ICD-10 Diagnosis code</b>                       | <b>No</b>                              |
| <b>15.</b> | <b>Membership number requirements</b>              | <b>7 Numerical</b>                     |
| <b>16.</b> | <b>Payments to Providers</b>                       | <b>Prosperity Health Namibia</b>       |
| <b>17.</b> | <b>Chronic pre-authorisation</b>                   | <b>ChroniLine®</b>                     |
| <b>18.</b> | <b>Default Dispensing Fee – Pharmacies</b>         | <b>(SEP + 50% mark-up) + 15% VAT</b>   |
| <b>19.</b> | <b>Default Dispensing Fee – Doctors</b>            | <b>(SEP + 50% mark-up) + 15% VAT</b>   |
| <b>22.</b> | <b>PESA Exclusions</b>                             | <b>3-6,15,19-27,30-32,45,53, 60-62</b> |

- Due to the complexities of various levies, co-payments, formularies and exclusion criteria; service providers must refer to our on-line responses to apply the correct rules.
- Dispensing fees may differ from the default fee where DSP's (and PPN's) have been contracted by the Medical Scheme.
- Dispensing fee structure(s) will be applied on scheduled medicines (0 – 8) and unscheduled products.

**IF YOU REQUIRE ANY ASSISTANCE, PLEASE CONTACT:**

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|---|--|
| <b>Claim &amp; Client Services</b>          | <b>: +264 83 299 9990</b>  |
| <b>MediSwitch Namibia</b>                   | <b>: 0800 112 233</b>  |
| <b>ChroniLine® (Medicine authorisation)</b> | <b>: +264 83 299 9991</b><br><a href="mailto:chronic@prosperitynam.com"><u>chronic@prosperitynam.com</u></a> |
| <b>HIV</b>                                  | <b>: +264 83 299 9718</b><br><a href="mailto:care@prosperitynam.com"><u>care@prosperitynam.com</u></a>       |
| <b>Oncology</b>                             | <b>: +264 83 299 9991</b><br><a href="mailto:onco@prosperitynam.com"><u>onco@prosperitynam.com</u></a>       |

Please send any questions regarding this communiqué to [updates@mediscor.co.za](mailto:updates@mediscor.co.za)

Kind Regards

**ILSE STEYN**