

	MEDISCOR (PTY) LTD Baobab Building, River Falls Office Park, Rose Avenue, Centurion PO Box 8796, Centurion, 0046 Tel: (012) 674 8000 Fax: (012) 674 8001	NOTIFICATION 111 OF 2019
		20 December 2019

Medical Insurance	Prime Protector (Part of Prosperity Life)
Administrator	Prosperity Health Namibia
Option	Prime Protector
Information Relevant to	Benefits and Options for 2020 (Namibian Providers)
Effective Date	1 January 2020

With effect 1 January 2020, Mediscor will apply the rules applicable to Namibian pharmacies and dispensing doctors for Prime Protector as outlined below.

Herewith the detail for submitting medicine claims to Mediscor:

1.	Claiming Codes (PCN):	NAM0108
2.	MediSwitch Namibia Destination Code	RHMS0001
3.	NAMIBIAN Reference Price	NRP
4.	EDI Activation Code (Dispensing Doctors)	No
5.	Maximum supply of medicine	30 Days
6.	Days supply of the dispensed medicine	Yes / Compulsory
7.	Membership number as per membership card	Yes / Compulsory
8.	Dependant code as per membership card	Yes / Compulsory
9.	Dependant first name as per membership card	Yes / Compulsory
10.	Dependant date of birth	Yes / Compulsory
11.	Dependant gender (male/female)	Yes / Compulsory
12.	Practice number of the prescriber	Yes / Compulsory
13.	9-digit NAPPI code of medicine dispensed	Yes / Compulsory
14.	ICD-10 Diagnosis code	No
15.	Membership number requirements	7 Numerical
16.	Payments to Providers	Prosperity Health Namibia
17.	Chronic pre-authorisation	ChroniLine®
18.	Default Dispensing Fee – Pharmacies	SEP + 30%/N\$30 + 15% VAT
19.	Default Dispensing Fee – Doctors	SEP + 30%/N\$30 + 15% VAT
20.	PESA Exclusions	3-6,15,19-27,30-32,45,53,60-62

- Due to the complexities of various levies, co-payments, formularies and exclusion criteria; service providers must refer to our on-line responses to apply the correct rules.
- Dispensing fees may differ from the default fee where DSP's (and PPN's) have been contracted by the Medical Scheme.
- Dispensing fee structure(s) will be applied on scheduled medicines (0 – 8) and unscheduled products.

IF YOU REQUIRE ANY ASSISTANCE, PLEASE CONTACT:

Claim & Client Services	: +264 83 299 9990
MediSwitch Namibia	: 0800 112 233
ChroniLine® (Medicine authorisation)	: +264 83 299 9991 <u>chronic@prosperitynam.com</u>
HIV	: +264 83 299 9718 <u>care@prosperitynam.com</u>
Oncology	: +264 83 299 9991 <u>onco@prosperitynam.com</u>

Please send any questions regarding this communiqué to updates@mediscor.co.za

Kind Regards

ILSE STEYN