

MEDISCOR (PTY) LTD

Baobab Building, River Falls Office Park, Rose Avenue, Centurion PO Box 8796, Centurion, 0046 Tel: (012) 674 8000 Fax: (012) 674 8001 NOTIFICATION 23 OF 2017

23 November 2017

Medical SchemeMedihelp Medical SchemeAdministratorMedihelp Medical Scheme

Options All options

Mediscor Claiming Code MDS0010

Information Relevant toTermination of contract

Effective Date 4 December 2017

Effective 4 December 2017 all medicine claims for Medihelp Medical Scheme with a service date of 4 December 2017 onwards, must be submitted directly to Medihelp.

Medicine claims with service dates prior to 4 December 2017 (including reversals and resubmissions) will still be processed by Mediscor until 31 December 2017.

From 1 January 2018, all medicine claims received from pharmacies and self-dispensing doctors, will be processed by Medihelp, irrespective of the service date.

IF YOU REQUIRE ANY ASSISTANCE, PLEASE CONTACT:

Medihelp's Contact Centre : 0860 100 678

Medihelp Fax nr : 012 336 9540

Medihelp Email – pharmacy queries : rx@medihelp.co.za

Please send any questions regarding this communiqué to updates@mediscor.co.za

Kind Regards

ILSE STEYN